

SOCIAL AND HEALTH CARE OVERVIEW AND SCRUTINY COMMITTEE

Date of Meeting	Thursday 26 th January 2017
Report Subject	North Wales Population Needs Assessment Update Report
Cabinet Member	Cabinet Member for Social Services
Report Author	Chief Officer of Social Services
Type of Report	Strategic

EXECUTIVE SUMMARY

The North Wales Population Assessment is a requirement of the Social Services and Well-being (Wales) Act 2014.

The Population Needs Assessment will set out the care and support needs of the population, the support needs of carers and services required to meet those needs. It is a joint project between the six North Wales Local Authorities, Betsi Cadwaladr University Health Board (BCUHB) and Public Health Wales. It is based on engagement with service users, the public, partner organisations, staff and elected members across North Wales. The final report must be approved by each council and the board of BCUHB by 1 April 2017.

The report aims to improve our understanding of our population and how it might change over the coming years to help us provide better public services in North Wales. To prepare the report partners from across North Wales looked at statistics, spoke with communities and made use of a wide range of information collected by local councils, health services, charities and other organisations that provide services.

The report will provide an evidence base for services and strategies and underpin the integration of services and support partnership arrangements. It should be a useful tool for planners and commissioners in local authorities and health. However, there is still likely to be a need for Commissioning Strategies and Market Position Statements to set out the local vision and plan for services in an area and the support available for providers.

RECOMMENDATIONS

1	To consider the draft North Wales Population Needs Assessment
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REPORT DETAILS

1.00	EXPLAINING THE POPULATION NEEDS ASSESSMENT
1.01	<p>Section 14 of the Social Services and Wellbeing Act (2014) requires local authorities and health boards to jointly assess:</p> <ul style="list-style-type: none">a) The extent to which there are people in a local authority's area who need care and supportb) The extent to which there are carers in the local authority's area who need supportc) The extent to which there are people in a local authority's area whose needs for care and support are not being metd) The range and level of services required to meet the care and support needs of people in the local authority's areae) The range and level of services required to achieve the purposes in Section 15(2) (preventative services) of the Social Services and Wellbeing Act in the local authority areaf) The actions required to provide the range and level of services identified in accordance with paragraphs (d) and (e) through the medium of Welsh
1.02	<p>The North Wales Social Care and Wellbeing Services Improvement Collaborative established a regional steering group to lead the work with technical, engagement and theme-based groups to lead on specific tasks. The steering group is chaired by Jenny Williams, Director of Social Services and Education, Conwy Council; the vice-chair is Rob Smith, Area Director (East), Betsi Cadwaladr University Health Board Membership of the groups is from each North Wales local authority, BCUHB and Public Health Wales.</p>
1.03	<p>The report must cover as a minimum the following themes: children and young people; older people; health/physical disabilities; learning disability/autism; mental health; sensory impairment; carers who need support; and, violence against women, domestic abuse and sexual violence.</p> <p>In North Wales the following themes are also included: substance misuse, homelessness, veterans and people in the secure estate along with a link to the Area Planning Board Substance Misuse Needs Assessment.</p>
1.04	<p>A single report must be produced for the North Wales Region and be approved by the Board of the Local Health Board and by each Council in each Local Authority. It should be published on 1 April 2017 on each local authority and health board's website in Welsh and English, with a copy sent to Welsh Ministers.</p>

1.05	A regional project team has coordinated activity against a project plan, overseen the work of the steering and delivery groups and reviewed the national toolkit to ensure Welsh Government's requirements are met.
1.06	The requirement to produce an accessible, regional report in a short timescale has limited what can be included. The report will provide an evidence base for services and strategies and underpin the integration of services and support partnership arrangements. It should be a useful tool for planners and commissioners in local authorities and health, however, there is still likely to be a need for commissioning strategies and market position statements to set out the local vision and plan for services in an area and the support available for providers.
1.07	The final draft of the Population Needs Assessment is to be considered by Cabinet on 21 February for approval. This full document and a summary version are attached.
1.08	The next phase of the project will involve using the population assessment to develop an area plan for the region and we are currently awaiting the guidance about this from Welsh Government. Due to the tight timescales for producing the population assessment work on the area plan may involve further research and consultation to explore priority areas in more depth before agreeing which areas to prioritise for regional work.

2.00	RESOURCE IMPLICATIONS
2.01	The North Wales Social Care and Wellbeing Services Improvement Collaborative support a Regional Project Manager to support the project and associated costs including translation and specialist engagement.
2.02	The main cost to the local authorities, BCUHB and Public Health Wales is staff time to support the project. This includes staff to carry out engagement work with the public, service users, staff and elected members and staff to support the analysis and writing of the report. The majority of this work has taken place between April and November 2016.

3.00	CONSULTATION CARRIED OUT
3.01	The population assessment report was engagement led using the feedback from staff, partner organisations, service users and the general public identify strategic needs for care and support. This included information from existing commissioning strategies and needs assessments. The project team collected evidence to challenge these hypotheses through data analysis, background literature reviews, service reviews and additional focussed engagement work.

3.02	<p>The engagement process is now complete and included: a questionnaire for organisations that asks for their views and evidence; a facilitator's guide for partners to use to run discussion groups with service users; a questionnaire for the public available on the Citizen's Panel website along with interviews with Citizen's Panel members; workshops with staff organised by each local authority.</p>
3.03	<ul style="list-style-type: none"> • 133 organisations have responded, 38 of which provide services in Flintshire (not including National organisations). • FLVC supported this work circulating the questionnaire within their networks. • Flintshire has held 4 staff engagement workshops across the council in children's and adults services. 60 staff attended across the events. • A further 30 staff contributed their opinions through feedback gathered at team meetings. • Flintshire has consulted with mental health community teams, in house support services, and with people who use services through our drop in centres and our Double Click and Growing Places Services. • We have consulted with our Disability Citizen's panel and young people in the Looked After Children Participation Group. • We have engaged with our Equality Impact Assessment Group • 23 FCC documents have been submitted including feedback from 2014 consultation with young carers and co-production services feedback from Carers, providers, staff and people with disabilities. • Following the final engagement group meeting, gaps in date have been identified and contact has been made with local and national organisations requesting their input in to the Assessment. <p>Staff have also been part of the chapter writing groups. Rhian Evans for the Mental Health chapter and Christy Jones for the Carers and Young Carers chapter.</p>
3.04	<p>The North Wales Citizen's Panel have also been involved. The North Wales Citizens Panel has been set up to give residents in North Wales the chance to express their views on a range of issues. Panel members were asked questions in their chosen format – face to face, over the phone, instant messenger, e-mail or through the website http://laisygogledd.cymru/. Overall, 50 people from Citizens Panel were interviewed. Connections have continued to be made with regional groups and partners and newsletters for partner organisations have been circulated.</p>

4.00	RISK MANAGEMENT
4.01	That regional partners do not have enough capacity or local governance structures to deliver the project or engage with the process effectively. To mitigate any issues will be raised with the regional steering group.
4.02	That it will not be possible gain approval from all six councils and the Board of BCUHB in time to publish on the 1 April 2017. To mitigate the project team have consulted widely before the approval process begins in December 2016.
4.03	The final report will have an impact on anti-poverty strategies by improving the way social care and health needs are met. There are strong links between poverty and health inequalities which the population assessment should help address. There are links with crime and disorder through the chapter on violence against women, domestic abuse and sexual violence. The report will also consider the requirements of the Well-being of Future Generations (Wales) Act 2015 including sustainability.

5.00	APPENDICES
5.01	Appendix 1 - Population Needs Assessment Eng Appendix 2 - Population Needs Assessment Summary Eng Appendix 3 - Population Assessment Update December 2016

6.00	LIST OF ACCESSIBLE BACKGROUND DOCUMENTS
6.01	Social Services and Well-being (Wales) Act 2014: Code of Practice http://www.ccwales.org.uk/codes-of-practice-and-statutory-guidance/ Contact Officer: Christy Hoskings and Emma Murphy, Planning & Development Officers, Social Services. Telephone: 01352 702509 and 01352 701463 E-mail: Christy.j.hoskings@flintshire.gov.uk Emma.murphy@flintshire.gov.uk

7.00	GLOSSARY OF TERMS
7.01	(1) Social Services and Well-being (Wales) Act 2014: The Act provides the legal framework for improving the well-being of people who need care and support, and carers who need support, and for transforming social services in Wales.

(2) **Well-being:** Reference to well-being in the Act means the well-being of an individual who needs care and support or carer who needs support in relation to any of the following aspects:

- Physical and mental health and emotional well-being
- Protection from abuse and neglect
- Education, training and recreation
- Domestic, family and personal relationships
- Contribution made to society
- Securing rights and entitlements
- Social and economic well-being
- Suitability of living accommodation

In relation to a child, “well-being” also includes:

- physical, intellectual, emotional social and behavioral development “welfare” as that word is interpreted for the purposes of the Children Act 1989

(3) **Carers:** A carer is anyone, of any age, who provides unpaid care and support to a relative, friend or neighbour who needs care and support.

(4) **Regional:** The 6 Counties in the North Wales region.

(5) **Third Sector:** These are community associations, self-help groups, voluntary organisations, charities, faith-based organisations, social enterprises, community businesses, housing associations, cooperatives and mutual organisations. They display a range of institutional forms, including registered and unregistered charities, companies limited by guarantee (which may also be registered charities), Community Interest Companies, Industrial and Provident Societies and unincorporated associations. Each organisation has its own aims, distinctive culture, set of values and way of doing things, but they all share some important characteristics in common, being:

- Independent, non-governmental bodies;
- Established voluntarily by citizens who choose to organise;
- 'Value-driven' and motivated by the desire to further social, cultural or environmental objectives, rather than simply to make a profit; and
- Committed to reinvesting their surpluses to further their social, cultural or environmental objectives.

(6) **Equality Impact Assessment:** An Equality Impact Assessment is a systematic method to analyse a policy and identify how it affects people from different backgrounds. Impact assessment should take place when considering a new policy, strategy or revising an existing policy or reviewing a function, service or procedure.

(7) **Well-being of Future Generations (Wales) Act 2015:** The Well-being of Future Generations Act is about improving the social, economic, environmental and cultural well-being of Wales. It will make the public bodies listed in the Act think more about the long-term, work better with people and communities and each other, look to prevent problems and

	take a more joined-up approach. This will help us to create a Wales that we all want to live in, now and in the future.
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